

NEORIS Transforms the Financial Services Industry
with Advanced Cashier Assistance, Winning
Actualidad Económica's '100 Best Ideas' Award

MADRID, May 9, 2019 NEORIS, a digital transformation service provider for global enterprises, today announced that Advanced Cashier Assistance (ACA), their digital solution that leverages biometric authentication for ATMs, was honored with the '100 Best Ideas' award by Actualidad Económica in the Finance and Insurance category.

Actualidad Económica, a Spain-based economy and business magazine, has been recognizing companies for their innovative use of technologies to provide best-in-class solutions and services across 15 different categories for the past 41 years.

Historically, Automatic Teller Machines (ATMs) systems have relied on PIN and cards to authenticate users, but the growth in digital credentials and identities being stored on ID cards, tokens and smart devices have recently increased vulnerability leading to customer inconveniences, security breaches, fraud, and network-level attacks.

ACA leverages both biometric voice and face modalities to conveniently and securely verify customers using an ATM, providing two key benefits, faster transactions and improved security. To use an ACA-ready ATM, a customer would tap the machine, initiate a transaction, allow the device to verify their identity via facial recognition and then completes the transaction by verbally or manually inputting their PIN.

"As financial services providers embark on their digital transformation journey, customer and network security is the most critical demand. We are truly humbled by the award as it not only recognizes NEORIS' dedication to combating the rise of digital fraud, but also increases our visibility for companies seeking out distinct digital solutions that improve security mechanisms," says Javier Vaquerizo, Global Head of Digital Banking and Transformation at NEORIS.

As customers demands for alternatives to branches that can save them time and add more convenience to their banking experience, the demand for biometric ATMs will require financial services providers to accelerate their digital transformation maturity.

ABOUT NEORIS

NEORIS is a leading global consultancy that creates disruptive solutions for digitally aspirational companies to boost their connections with customers, employees and stakeholders; ignited by creative teams with deep industry knowledge and technical expertise. Headquartered in Miami, FL., NEORIS has a network of global delivery centers, design studios and operations in the U.S., Europe, Latin America, Africa, the Middle East and Asia.

More information is available at www.neoris.com, LinkedIn, Facebook, or Twitter.

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