Transforming the
Telecom Industry

We create Smart Interactions that enable an adaptive culture, ensure highly personalized customer experiences and **drive new business relationships.**

Six Key Challenges

Ensuring a highly personalized Customer Experience (Digital Efficiency)

Better response time to the client, deep knowledge of preferences, more prediction of demand and needs. Break silos.

Transforming the culture into an adaptive culture

Simplify processes and generate a customer-centric business culture with greater flexibility and more adaptability to changes.

Driving new business relationships

Products with higher value-added, vertical industry solutions, IoT.

Transforming from a service provider to digitally enabled platform

Integration of partners, customers, devices and employees, into a single, flexible and integrated platform to generate more collaborative content.

Intelligent

Provide more value-added content for customers, integrating large volumes of data and predictive analysis for the growing management of connections in the coming years.
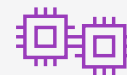
Go-to-Market

Speed in the development of new products and services, supported by virtualization, automation and self-management.

Introducing NEORIS Telco & Media Solutions

We use Digital Technologies and our industry knowledge to dramatically improve anytime, anywhere customer response and satisfaction, ease of interaction, and innovative business outcomes.

Winning Outcomes with
NEORIS' Telco & Media Solutions

Churn reduction - improved brand loyalty.

Improved customer satisfaction.

Increased revenue per employee.

Improved average revenue per user (ARPU) or account.

Increased profitability - delivering higher margin services.

A company more agile and dynamic to face new digital challenges.

Larger share of client wallet: up-selling and cross-selling services.

Improved technical support resolution rate.

Increased Visibility and Savings.

NEORIS
telco & media

How do we do this?
NEORIS redefines Telco & Media by rebuilding
Market Position & Value.

OPERATIONAL EFFICIENCY - PROCESS AUTOMATION

Candidate Process areas: Service Contracting, Provisioning, Billing & Invoicing, Service Management.

CULTURE TRANSFORMATION

Cross competency collaboration, talent management, Agile Innovation teams.

NEW REVENUE GENERATION

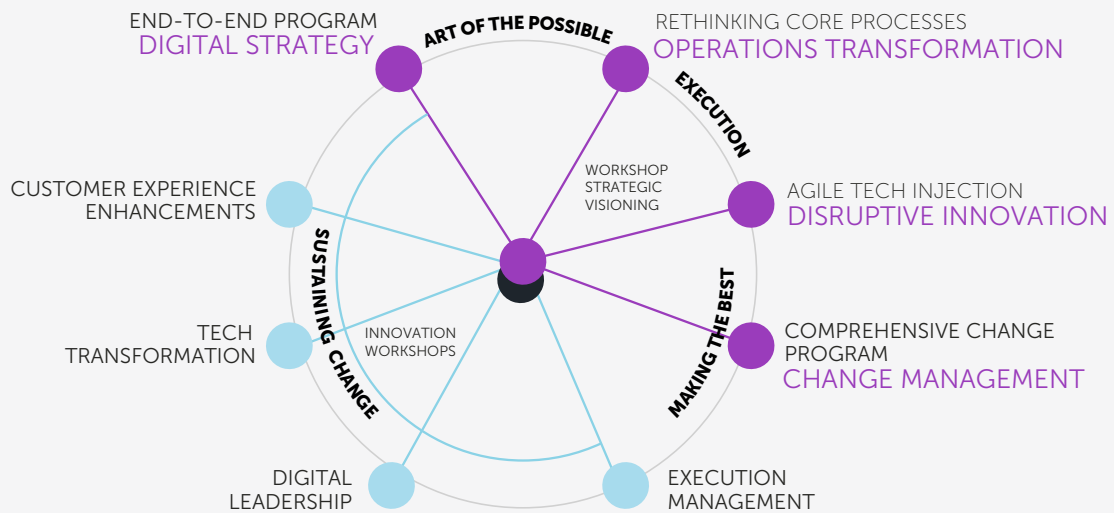Cloud Platform solutions, IOT, Content Streaming, Digital Supply Chain.

TRANSFORMING CUSTOMER ENGAGEMENT & EXPERIENCE

Omnichannel, Hyper-Personalized Analytics.

How we do it
Helping clients achieve Digital Transformation,
from ideation to execution, across 4 strategic dimensions.

END-TO-END PROGRAM
DIGITAL STRATEGY

ART OF THE POSSIBLE

RETHINKING CORE PROCESSES
OPERATIONS TRANSFORMATION

EXECUTION

CUSTOMER EXPERIENCE ENHANCEMENTS

WORKSHOP STRATEGIC VISIONING

AGILE TECH INJECTION
DISRUPTIVE INNOVATION

SUSTAINING CHANGE

INNOVATION WORKSHOPS

MAKING THE BEST

TECH TRANSFORMATION

COMPREHENSIVE CHANGE PROGRAM
CHANGE MANAGEMENT

DIGITAL LEADERSHIP

EXECUTION MANAGEMENT

NEORIS has Telco & Media in its DNA.

Global Experience

+60
Digital Telco and Media Projects.

Recognition

20
Innovation Awards

NEORIS Assets

+25
Reusable Assets and Solutions

Client Focused

+50%
Have done business with us for more than 5 years

Subject matter experts with deep Digital Telco & Media experience to help you achieve results.

Stay in Touch

For more information visit our website
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